

Quarterly Report

December 2017

11 January 2018



Corporate Performance – December 2017

This report has been prepared in accordance with Western Power's requirement to report to the Minister for Energy under section 106 of the *Electricity Corporations Act 2005*.

Western Power's performance is tracked against the key performance indicators detailed in the *Western Power Statement of Corporate Intent 2017/18*. The following table provides a summary of Western Power's performance as at 31 December 2017.

	Indicator description	2017/18 Actual YTD	2017/18 Target
Safe	Total Recordable Injury Frequency Rate (TRIFR) ⁱ	2.7	≤ 2.9
	Public impact	0.3	≤ 0.4
	Reportable environmental incidents	0.2	≤ 0.4
Reliable	Service standards met	16	All (17)
	Customer supply availability ^j	99.93%	≥ 99.92%
	Net promoter score	-9	≥ -7
Efficient	Capital expenditure ⁱⁱ	\$932M	≤ \$932M
	Dividend to government ⁱⁱⁱ	\$418M	≥ \$390M
	Employee engagement ^{iv}	79%	≥ 75%

ⁱ Calculated as a rolling 12-month average.

ⁱⁱ As per Western Power's draft 2017-18 mid-year review submission.

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^{iv} Actual refers to the most recent employee engagement survey, conducted in June 2017.