

Quarterly report

March 2016

21/04/2016

Corporate Performance – March 2016

This report has been prepared in accordance with Western Power's requirement to report to the Minister for Energy under section 106 of the *Electricity Corporations Act 2005*.

Western Power's performance is tracked against the key performance indicators detailed in the *Western Power Statement of Corporate Intent 2015/16*. The following table provides a summary of Western Power's performance as at 31 March 2016.

	Indicator description	2015/16 actual YTD	2015/16 Target
Safe	Total Recordable Injury Frequency Rate (TRIFR) ⁱ	3.3	≤ 7.3
	Public impact incidents	0.1	≤ 0.80
	Number of wood poles reinforced	8,028	≥ 11,531
	Number of wood poles replaced	12,905	≥ 18,179
Reliable	Average supply unavailability per customer per year ⁱ	315 mins	≤ 650 mins
	Average number of interruptions (greater than 60 seconds) per customer per year ⁱ	1.99	≤ 2.94
Affordable	Average cost per connection ⁱⁱ	\$985.6	≤ \$1,058
	Return on regulated assets	2.72%	≥ 1.37%
	Employee Engagement ⁱⁱⁱ	Due Q4	≥ 50%

Note - The targets reported reflect the key performance indicators from the draft *Statement of Corporate Intent 2015/16* sent to the Minister for Energy and are subject to change.

ⁱ Rolling 12 month average.

ⁱⁱ This is calculated excluding the Tariff Equalisation Contribution.

ⁱⁱⁱ Western Power has changed the methodology applied to track this metric, and as such previous scores are not comparable.