

# QUARTERLY REPORT DECEMBER 2015



## Corporate performance

This report has been prepared in accordance with Western Power's requirement to report to the Minister for Energy under section 106 of the *Electricity Corporations Act 2005*.

Western Power's performance is tracked against key performance indicators detailed in the *Western Power Statement of Corporate Intent 2015/16*. The following table provides a summary of Western Power's performance as at 31 December 2015.

	Indicator description	2015/16 actual YTD	2015/16 target
<b>Safe</b>	Total Recordable Injury Frequency Rate (TRIFR) <sup>1</sup>	4.3	≤ 7.3
	Public impact incidents	0.30	≤ 0.80
	Number of wood poles reinforced	4,218	≥ 11,531
	Number of wood poles replaced	9,285	≥ 18,179
<b>Reliable</b>	Average supply unavailability per customer per year <sup>1</sup>	315 mins	≤ 650 mins
	Average number of interruptions (greater than 60 seconds) per customer per year <sup>1</sup>	2.07	≤ 2.94
<b>Affordable</b>	Average cost per connection <sup>2</sup>	\$981.7	≤ \$1,058
	Return on regulated assets <sup>1</sup>	2.79%	≥ 1.37%
	Employee Engagement <sup>3</sup>	Due Q4	≥ 50%

Note - The targets reported reflect the proposed key performance indicators from the draft *Statement of Corporate Intent 2015/16* sent to the Minister for Energy and are subject to change.

<sup>1</sup> Rolling 12 month average

<sup>2</sup> This is calculated excluding TEC

<sup>3</sup> Western Power has changed the methodology applied to track this metric, and as such previous scores are not comparable.