

QUARTERLY REPORT SEPTEMBER 2015



Corporate performance

This report has been prepared in accordance with Western Power's requirement to report to the Minister for Energy under section 106 of the *Electricity Corporations Act 2005*.

Western Power's performance is tracked against key performance indicators detailed in the *Western Power Statement of Corporate Intent 2015/16**. The following table provides a summary of Western Power's performance as at 30 September 2015.

	Indicator description	2015/16 actual YTD	2015/16 target
Safe	Total Recordable Injury Frequency Rate (TRIFR) ¹	5.0	≤ 7.3
	Public impact incidents	0.25	≤ 0.80
	Number of wood poles reinforced	1,069	≥ 11,531
	Number of wood poles replaced	5,345	≥ 18,179
Reliable	Average supply unavailability per customer per year ¹	306 mins	≤ 650 mins
	Average number of interruptions (greater than 60 seconds) per customer per year ¹	2.07	≤ 2.94
Affordable	Average cost per connection ²	\$1,005	≤ \$1,058
	Return on regulated assets ¹	2.50%	≥ 1.37%
	Employee Engagement ³	Due Q1	≥ 50%

Note - The targets reported reflect the proposed key performance indicators from the draft *Statement of Corporate Intent 2015/16* sent to the Minister for Energy and are subject to change.

¹ Rolling 12 month average

² This is calculated excluding TEC

³ Western Power has changed the methodology applied to track this metric, and as such previous scores are not comparable.