Bringing underground power to your neighbourhood

Safer, smarter, future-ready electricity for our community

What to expect during construction

We're committed to keeping you informed and minimising disruptions while this essential work is underway.

Before we start working in your area we'll provide you with an overview of the works, delivered to your letterbox. This will include the contractor's contact information, so please keep it handy so you can reach out if you have any questions or concerns during construction.

Project stages and advice

Stage/notice:	When you'll hear from us:
Overview of works	Letterbox drop before the project starts
Customer mains installation	Notice 1 week before
Street services installation	Notice 1 week before
Streetlight installation	Notice 1 week before
Change-over to underground power	Notice 2 weeks before, plus a reminder 2 days prior
Outage notifications	Sent directly by Western Power
Removal of poles and wires	Notice 2 days before
Completion notice	Delivered once all works at your property are finished

Please note you may not receive every works notice listed, just those relevant to your property.

While the underground power project is being delivered you may experience some impacts from the construction works.

Noise, dust and vibration

We use well-maintained equipment and time the noisiest tasks to minimise disruption.

Traffic management

Temporary traffic management keeps everyone safe. We carefully schedule vehicle activities to limit impacts on local traffic. Please follow signage and crew directions.

Planned outages

Switching to the new underground supply usually takes a few hours. You'll get a:

- Notice 2 weeks before
- Reminder 2 days before
- Knock on the door just prior to the outage starting.

Working hours

Most works happen on weekdays, during daylight hours. We'll notify you if after-hours work is scheduled when essential for safety or to limit outages.

Reinstatement

We restore verges, driveways and paths to their original condition. Taking "before" photos can give you peace of mind.

Project construction information

Key stages of work

Customer mains installation

Cable laid from property boundary to meter box. Access to your roof space or switchboard may be required.

Street services installation

New underground cables run along verges and new “green dome” pillars installed at property boundaries.

Streetlight installation

LED streetlights are craned into place and installed, improving visibility while cutting energy use.

Change-over to underground power

Old overhead customer service disconnected and new supply energised.

Removal of poles and wires

Final dismantling clears the skyline and opens views.

Why underground power?

Improved safety

Fewer hazards during storms and bushfires.

Greater reliability

Less unplanned outages from damaged lines.

Cleaner streetscapes

Clear views with fewer poles or wires in sight.

Better future potential

More capacity for rooftop renewables and batteries.

Modern LED lighting

Brighter streets, lower energy use.

Questions? Give us a call on 13 10 87

Thank you for your patience while we complete these essential works. Together, we’re building a cleaner, more resilient network for life.

Scan for more detailed information, timelines and program updates.

General enquiries **13 10 87** | Emergencies **13 13 51**
TTY **1800 13 13 51** | TIS **13 14 50**
Perth Office: 363 Wellington Street Perth 6000
westernpower.com.au