NCESS Expression of Interest Q&A:

WS5313524424 Network Support Services for Geraldton Minimum Demand Services

Question 1:

Submission Timing & Public Holiday

Given the upcoming submission due date for the EOI falls on a public holiday; is there any leniency on the submission deadline (e.g. the following business day of Tuesday September 30th)?

Alternatively, would it be possible to request a formal extension?

Answer 1:

The closing date for EOI submissions will be extended to Tuesday, 30 September 2025, in view of the public holiday on Monday.

Question 2:

EOI Process & Next Steps

Could you please outline the stages that follow the EOI submission? For example, will there be a shortlist, further negotiation, or a formal tender?

Answer 2:

EOI responses will be considered in the development of the final Service Specification. Participation in the EOI process will not exclude any party from future opportunities. Based on the feedback received, Western Power may amend the draft specification accordingly. Following this, a formal NCESS Call for Submissions may be issued as an open public tender, using the finalised Service Specification.

Question 3:

Season Definitions

The documentation references "spring, summer, and autumn." Could you confirm whether these align with calendar seasons or the defined Activation Period of 1 December to 1 April in Table 1 of the Service Specification document?

Answer 3:

The availability period spans the spring, summer, and autumn seasons, commencing on 1 September and concluding on 30 April.

Question 4:

Minimum Service Quantity

Clause 2.4.2 references a minimum service amount, but we couldn't locate a specific figure. Could you clarify what the minimum service quantity is?

Answer 4:

The service being sought involves either a reduction in Distributed Energy Resources (DER) generation by up to 10 MW, or an increase in electricity demand by up to 10 MW.

Question 5:

Service Quantity Flexibility

Is the service quantity required to remain fixed for the full contract term, or can it be increased over time? For example, for theoretical discussion purposes, we may explore the service option of an emerging fleet of residential BESS that could be able to import from the grid with a later start date once we know what volume we have. Is there flexibility in the contracting and tender process that would allow for emerging services and/or growing of fleet size of to be re-negotiated into the service agreement later (new solar installs that are curtailable etc).

Answer 5:

Under this EOI process, Western Power is open to proposals from suppliers

Question 6:

Data Sharing Requirements (Clauses 3.1.1 and 3.1.2)

Is there a mandatory data format, file type or delivery channel that you're expecting the data to be shared via or are you flexible?

Answer 6:

Data sharing requirements will be specified in the detailed service specification. Proposals are welcome under the EOI.

Question 7:

Data Requirements

For the active power data, should this be provided at the meter/site level or at the asset level?

Answer 7:

This will be defined in the detailed Service Specification. DER generation reduction will be specified at the asset level, while demand increase will depend on the technology proposed.

Question 8:

Availability Requirement

The service specification references a minimum 95% availability target; is there a separate dispatch compliance target (e.g., 2MW specified but on the day delivering 1.8 MW (i.e., less than 95% of 2 MW), is that the penalty for "availability") and if so what is it?

Answer 8:

Compliance is measured by activation / dispatch. I.e. 95% of each activation.