


# Service Connection Test Form

All tests must be carried out in accordance with the *Service connection testing work instruction*

**Failure to follow the steps in this form could cause hazardous voltages in the installation resulting in a Fatality Risk.**

Installation Address					DATE:		
Job Description:							
Existing meter number			New meter number		W/O#		
Direct	MMM	Distributed	CT	UMS (no meter)	Pre-76 Earth Wire		
Single Phase - ANNA		Three Phase - AA AA AA NN			Split Phase - AA XX AA NN		
Service connection test point		Meter terminals (Direct)			SPD for installation (MMM)		
Test Instrument type		PAT ID or Serial No			Calibration date		
Disconnection							
Only enter values in the relevant sections and N/A all others not required.							
1.	Prove test instrument function. Conduct a touch voltage test from independent earth (>2.0m from the installation/meter box/earthed equipment) to the customer earth test point. If meter box is non-metallic, record test location below. Refer to Work Instruction if result >6V AC and capture in comments section.					V	
	Customer's neutral link or Neutral bar (consumers side)	Customer's earth stake (check it is connected to the earth wire)	Metallic (water) pipe (check it is connected to the earth wire)	Other: Please write location here			
2.	Direct only: Z-Line loop impedance (Z line) – Line Active to Customer Earth Test Point. If result is >1Ω, refer to Work Instruction and capture in comments section.					Ω	
3.	Direct only: Record position of customer's main switch(es) (ON/OFF) if accessible. Note position of additional switches in 'Comments' below.				ON	OFF	Remote
Switch customer's main switch(es) (including EG main switches) OFF.							
4.	Confirm voltage(s) are within supply limits and record 3-phase rotation (e.g., 1;2;3)			Phase rotation:			
5.	Direct: Isolate SPD. Confirm no voltage. Apply "Do not access or alter" tag. OR MMM, DMM, CT, UMS: Isolate SPD. Confirm no voltage on load side of SPD. Apply "Do not access or alter" tag to the SPD					OR	
6.	Direct: Remove L1 and LOAD active(s) first, then LOAD neutral and Pre 1976 earth wire from the meter terminals. OR MMM, DMM, CT, UMS: Remove and secure the LINE neutral from the MEN/Neutral link bar.					OR	
I certify that I have performed all the above tests in sequence and confirm that the service is correctly disconnected from the network.							
Name:			Signature				
BNA:			Date & Time:				
Comments:							

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RECONNECTION						
Test Instrument Type		PAT ID or Serial No		Calibration date		
7.	<b>Direct:</b> Confirm all Main Switches, including EG, are in the <b>OFF</b> position as instructed in SCT form step 3, including additional switch positions in comments. Confirm that only the LINE neutral and the LINE active/s are connected to the meter. <b>MMM, DMM, CT, UMS:</b> confirm SPD switched off.					
8.	<b>Prove test instrument function. Direct:</b> Install SPD. Confirm voltage(s). Remove "Do not access or alter" label. <b>OR</b> <b>Prove test instrument function. MMM, DMM, CT, UMS:</b> Confirm voltage to line side of SPD. <b>Leave SPD switched OFF.</b>				<b>OR</b>	
9.	Confirm phase rotation is the same as found in STEP 4 (e.g., 1;2;3)			Phase rotation:		
10.	<b>Line impedance, polarity, and voltage test (at meter position or SPD).</b> Record results in the table below:					
Test		Acceptable Range	Red (Or single-phase)	White	Blue	
a)	V - 3-Phase Voltages (if applicable)	360V - 440V	U1-2      V	U1-3      V	U2-3      V	
b)	Z - Line loop impedance (Z Line)	<1.0Ω		Ω	Ω	
c)	Z - R - Earth (RE)	<10kΩ		kΩ	kΩ	
d)	V - Line Active – Line/Reference Neutral	207V - 254V		V	V	
e)	V - Line Active – Independent Earth	207V - 254V		V	V	
f)	V - Line/Reference Neutral – Independent Earth	<6V				
g)	V - Split Phase to Phase Volts (if applicable)	451V to 509V				
h)	V - Line Active to Customer Earth Point	Within 5V of test d)				
i)	V - Line Active – Pre-1976 earth wire/ Load Neutral/Neutral bar	Within 5V of test d)				
11.	<b>Direct:</b> Isolate SPD. Confirm no voltage. <b>OR</b> <b>MMM, DMM, CT, UMS:</b> Confirm voltage between LINE neutral and Neutral bar is <6V.				<b>OR</b>	
12.	<b>Direct:</b> Reconnect LOAD neutral/pre-76 earth wire first, and then LOAD active(s) and L1. <b>OR</b> <b>MMM, DMM, CT, UMS:</b> Reconnect the LINE neutral to the Neutral bar.				<b>OR</b>	
13.	<b>PULL TEST ALL CONNECTIONS WITH PLIERS AND RETIGHTEN</b>					
14.	<b>Direct only:</b> Install SPD. Using a load tester prove the meter function.					
15.	<b>Direct only:</b> (repeat step 2): Z - Line loop impedance (Z line) – Line Active to Customer Earth Test Point.				Ω	
16.	<b>Direct:</b> Confirm customer's Main Switch as found in STEP 3 (including EG main switches) <b>OR</b> <b>MMM, DMM, CT, UMS:</b> Remove "Do not access or alter" label. Switch SPD ON, confirm voltage.			ON	OFF	Remote
17.	Repeat step 1: Touch voltage test from independent earth to the customer's earth test point. Expected result <6V AC. <i>If result is &gt;6V AC, Refer to Work Instruction and capture in comments.</i>				V	
18.	<b>Direct:</b> Photograph the meter panel showing the meter number and confirming all tails connected correctly. <b>MMM,</b> also photograph the Line Neutral connected to the customer's neutral bar.					
<b>I certify that I have performed all the above tests in sequence and confirm that the service connection is safe and correctly connected to the network.</b>						
Name		Signature				
BNA		Date & Time:				
Comments:						