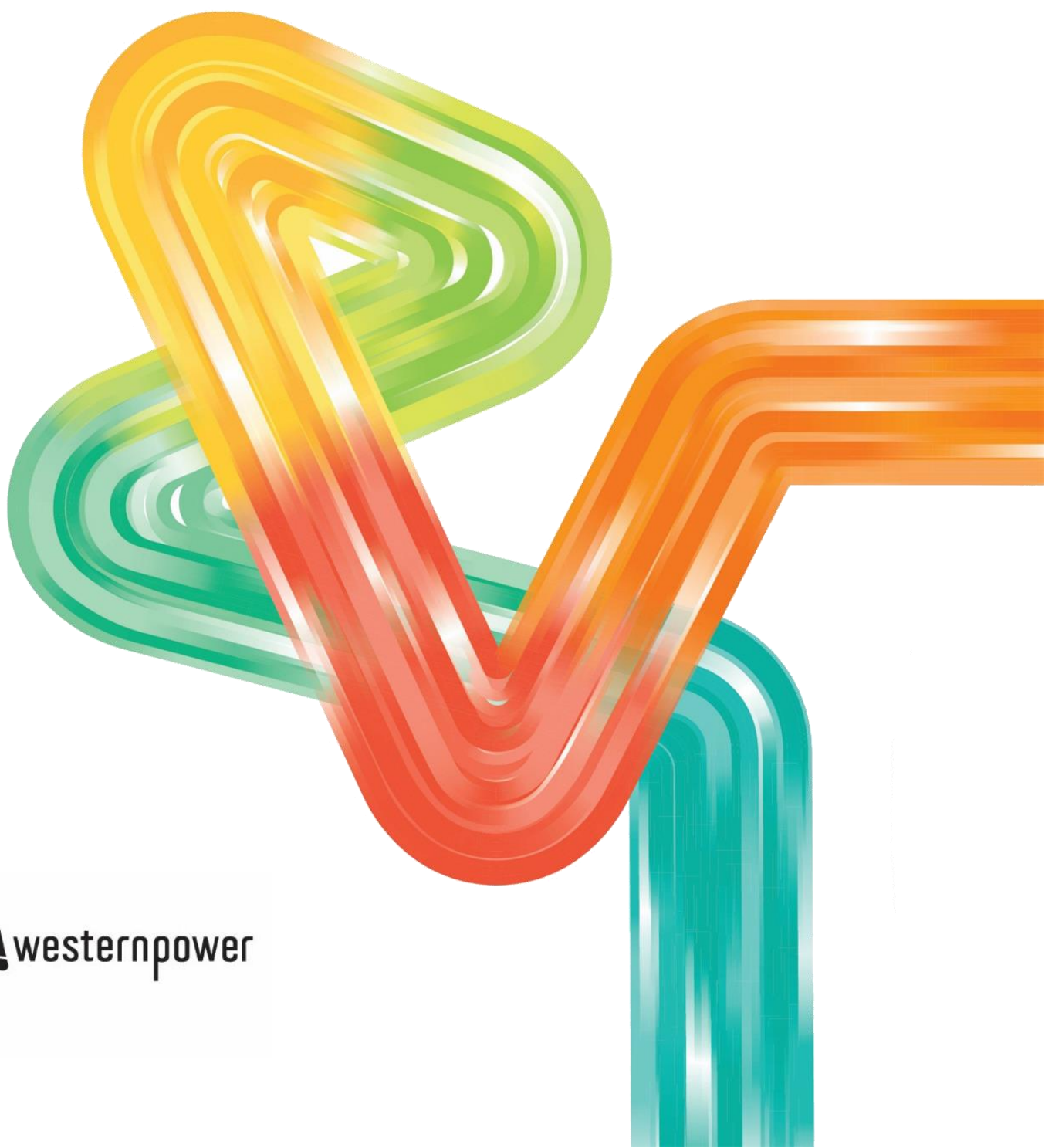


Model Service Level Agreement

Extended and Additional Metering Service Fees
Annual Prices for 2025-26

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Model Service Level Agreement

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Purpose of this document

The Model Service Level Agreement (MSLA) is required under the Electricity Industry (Metering) Code 2012. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g., retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended the MSLA in accordance with the ERA's final findings and published the amended document.

The amended MSLA took effect on 01 November 2020 and can be found on the Western Power website – [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement parameters for CPI, labour escalation and efficiency improvements to the fees in Schedule 5.

This document provides the prices for 2025-26 effective from 1 July 2025, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA:

All prices quoted in this Price List are **GST exclusive**.

Schedule 5 – Extended and Additional Metering Service Fees

Table 1: Metering Service Fees for 2025-26

ID	Service Description	Fee (\$ per unit unless otherwise stated)
All areas 2025-26		
Extended Metering Services		
MS-7	De-energise (Manual)	
A	Low Voltage Supply	71.47
B	High Voltage Supply	POA
MS-8	Re-energise (Manual)	
A	Standard – Low Voltage Supply	71.45
B	Urgent – Low Voltage Supply	180.35
C	High Voltage Supply	POA
MS-9	Metering exchange	
A	Single phase whole current meter	84.88
B	Three phase whole current meter	84.77
C	Current transformer meter	84.56
MS-10	Meter investigation	216.73
MS-11	Communications Link Installation	
A	Radio frequency communications link	84.77
B	Cellular communications link	377.12
MS-12	Communications link deactivation	84.77

ID	Service Description	Fee (\$ per unit unless otherwise stated)
		All areas 2024-25
MS-13	Meter test (laboratory)	
A	Single phase whole current meter	535.32
B	Three phase whole current meter	663.68
MS-14	Meter test (on-site)	
A	Single phase whole current meter	404.53
B	Three phase whole current meter	549.33
C	Current transformer meter	646.77
MS-15	Meter reconfiguration	
A	Manual	86.00
B	Remote	22.92
MS-16	Enablement of signal pulse output	365.37
MS-17	Remove Meter	158.86
MS-18	Verify Meter Energy Data	7.45
MS-19	Non-scheduled special Meter Reading	
A	Accumulation Meter (manual with or without preferred date)	16.62
B	Interval Meter (Manual with or without preferred date)	22.23
C	Interval Meter (Remote)	0.69
D	Appointment – Accumulation Meter (Manual)	36.03
E	Appointment – Interval meter (Manual)	49.20
MS-20	Meter read route charge	6.17

Labour and Fleet Fees for Services Priced on Application

Unless agreed otherwise by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 2 and Table 3.

Table 2: Labour rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2025-26	
Labour Rates		Business Hours	Outside Business Hours
LR-1	Administration	122.48	142.25
LR-2	Technical Specialist	141.11	156.83
LR-3	Field Worker	145.02	151.92
LR-4	Designer	121.91	143.89
LR-5	Estimator	134.89	161.13
LR-6	Project Management	150.65	176.81

Table 3: Fleet rates for Services Priced on Application

ID	Resource Description	Fee (\$ per hour) 2025-26
Fleet rates		
FR-1	Light Fleet	22.26
FR-2	Heavy Fleet	48.86