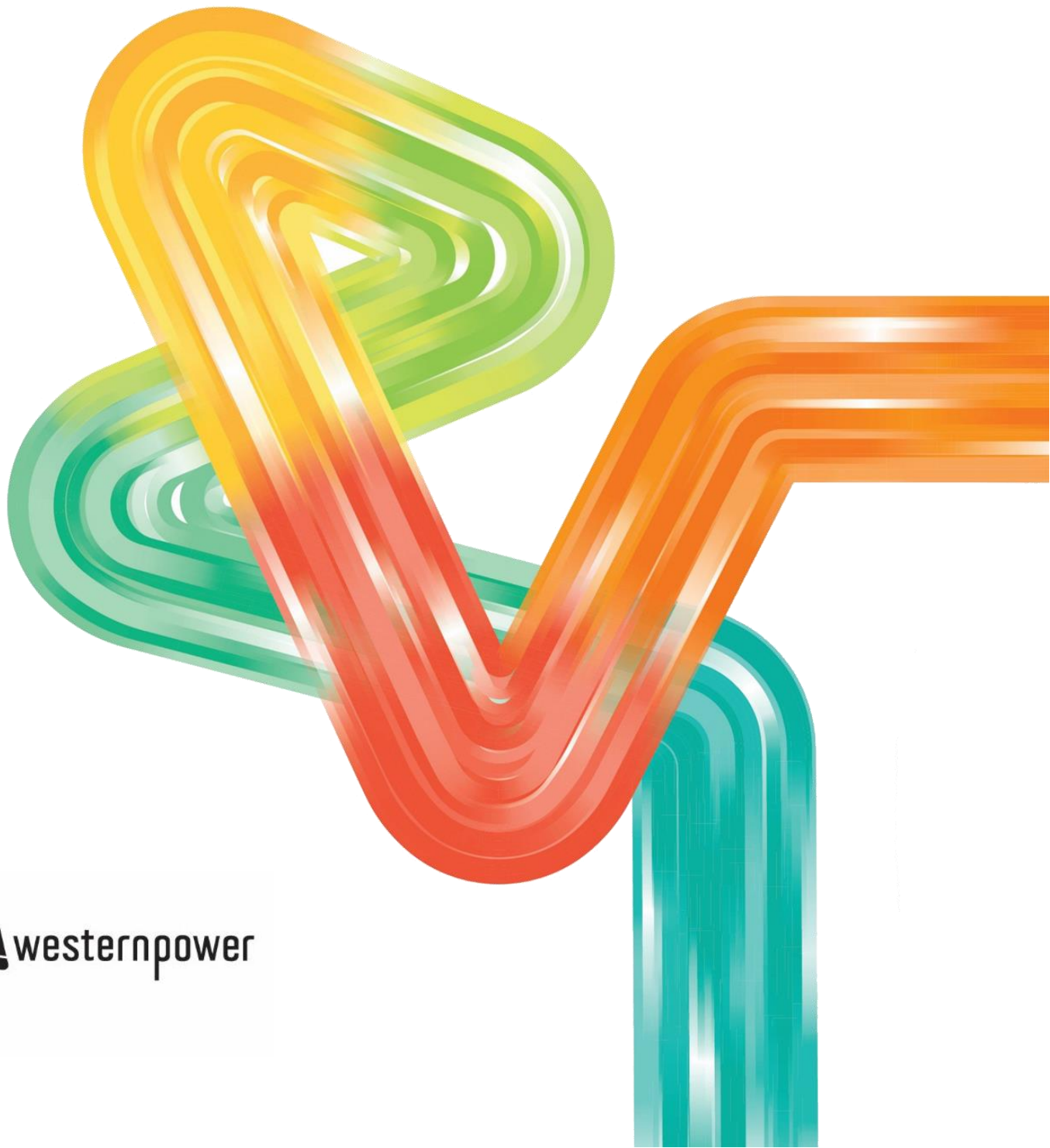


# Model Service Level Agreement

**Extended and Additional Metering Service Fees**  
Annual Prices for 2026-27

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Model Service Level Agreement

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## Purpose of this document

The Model Service Level Agreement (MSLA) is required under the Electricity Industry (Metering) Code 2012. The agreement sets out terms and conditions on which metering services will be supplied by the network operator to a user (e.g., retailer). It also includes fees for extended and additional metering services, which are not covered network tariffs. Individual metering service level agreements may be established between Western Power and its users and are based on the MSLA.

Western Power's MSLA was first approved in March 2006 and then subsequently amended in 2020.

The ERA published its final findings on Western Power's proposed amendments to the MSLA on 31 August 2020. As required under section 6.20(4) of the Metering Code, Western Power amended the MSLA in accordance with the ERA's final findings and published the amended document.

The amended MSLA took effect on 01 November 2020 and can be found on the Western Power website – [2020 Metering Model Service Level Agreement \(effective as of 01 November 2020\)](#).

The ERA's final findings required Western Power to include a mechanism for annual price updates based on the access arrangement parameters for CPI, labour escalation and efficiency improvements to the fees in Schedule 5.

This document provides the prices for 2026-27 effective from 1 July 2026, which have been escalated in accordance with the mechanism defined in Schedule 5 of the MSLA:

All prices quoted in this Price List are **GST exclusive**.

## Schedule 5 – Extended and Additional Metering Service Fees

Table 1: Metering Service Fees for 2026-27

ID	Service Description	Fee (\$ per unit unless otherwise stated)
All areas 2026-27		
<b>Extended Metering Services</b>		
MS-7	De-energise (Manual)	
A	Low Voltage Supply	72.82
B	High Voltage Supply	POA
MS-8	Re-energise (Manual)	
A	Standard – Low Voltage Supply	72.80
B	Urgent – Low Voltage Supply	183.77
C	High Voltage Supply	POA
MS-9	Metering exchange	
A	Single phase whole current meter	86.40
B	Three phase whole current meter	86.28
C	Current transformer meter	86.06
MS-10	Meter investigation	220.83
MS-11	Communications Link Installation	
A	Radio frequency communications link	86.28
B	Cellular communications link	383.85
MS-12	Communications link deactivation	86.28

ID	Service Description	Fee (\$ per unit unless otherwise stated)
		All areas 2026-27
MS-13	Meter test (laboratory)	
A	Single phase whole current meter	545.44
B	Three phase whole current meter	676.25
MS-14	Meter test (on-site)	
A	Single phase whole current meter	412.16
B	Three phase whole current meter	559.70
C	Current transformer meter	658.98
MS-15	Meter reconfiguration	
A	Manual	87.63
B	Remote	23.36
MS-16	Enablement of signal pulse output	372.20
MS-17	Remove Meter	161.85
MS-18	Verify Meter Energy Data	7.60
MS-19	Non-scheduled special Meter Reading	
A	Accumulation Meter (manual with or without preferred date)	16.94
B	Interval Meter (Manual with or without preferred date)	22.65
C	Interval Meter (Remote)	0.70
D	Appointment – Accumulation Meter (Manual)	36.71
E	Appointment – Interval meter (Manual)	50.13
MS-20	Meter read route charge	6.29

## **Labour and Fleet Fees for Services Priced on Application**

Unless agreed otherwise by Western Power and the user, labour rates and fleet rates for Metering Services that are Priced on Application (identified as 'POA') will be calculated by Western Power using the hourly rates in Table 2 and Table 3.

*Table 2: Labour rates for Services Priced on Application*

ID		Resource Description	Fee (\$ per hour) 2026-27	
<b>Labour Rates</b>			<b>Business Hours</b>	<b>Outside Business Hours</b>
LR-1		Administration	124.86	145.01
LR-2		Technical Specialist	143.85	159.89
LR-3		Field Worker	147.84	154.88
LR-4		Designer	124.28	146.69
LR-5		Estimator	137.52	164.27
LR-6		Project Management	153.59	180.25

*Table 3: Fleet rates for Services Priced on Application*

ID	Resource Description	Fee (\$ per hour) 2026-27
<b>Fleet rates</b>		
FR-1	Light Fleet	22.65
FR-2	Heavy Fleet	49.70