

Q1: Why do I need a Network Authority Card (NAC)?

A: Western Power has a legal responsibility and duty of care to ensure that the working environment is safe and compliant. The introduction of the NAC ensures Western Power, its Distribution Partners, Alliance, Contractors and individuals have the required competencies and qualifications to gain access to, and work on or near, a Western Power construction site.

Q2: What is the definition of a Western Power construction site?

A: A construction site is defined in the Occupational Safety and Health (OS&H) Regulations 1996 and includes any site where construction, erection, installation, alteration, repair, maintenance, cleaning, painting, renewal, removal, dismantling or demolition work is carried out.

Q3: Will I need a card if I am coming to site to carry out audits or basic observation?

A: You will need to have a Network Authority Card to be present on a Western Power construction site unless you are under the immediate supervision of an authorised person at all times while on the construction site.

Q4: When do I need to produce the Network Authority Card?

A: The Network Authority Card will need to be produced upon the request of a Western Power delegated representative.

Q5: What will happen if I do not have my Network Authority Card onsite with me?

A: Individuals without their Network Authority Card onsite will be required to produce the card for inspection within 48 hours.

Q6: What cards do I need to carry on site now?

A: The following cards should be carried on persons at all times when on a Western Power construction site;

- Network Authority Card
- OH&S Construction Induction Card (old Blue or White Card)
- High Risk Licence Card (i.e. EWP, Crane, Dogging, Rigging etc)
- Network Access Authority Card (switching - administrated by NOCC)

All other cards can be stored in the work vehicle or at home. Details relating to authorisations and licences are stored on a Western Power system. It is the identification number on the Network Authority Card that acts as a reference or link to your details held on the system that can be viewed by an authorised user.

Q7: What should I do with my orange book?

A: The orange book has been replaced by the Network Authority Card and is no longer recognised as from the 1st January 2011. The orange books can be returned to Western Power via your supervisor to the Authorisations Officer, Western Power, Level 1 132 Murray Street, Perth

Q8: What happens if I lose the Network Authority Card?

A: Loss of Network Authority Card will need to be reported to Western Power via networkauthoritycard@westernpower.com.au or through the telephone enquiry number 9326 6656 in order to request the issue of a new card.

Network Authority Card

Frequently asked questions



Q9: What will happen when the Australian ESI (Electricity Supply Industry) passport number becomes available?

A: Your Network Authority Card will be re-issued with the Australian ESI Passport number printed on the front of the card just below your current (employee or contractor) identification number.

Q10: What if I change my employer (company)?

A: Any changes to employment circumstances are required to be notified to Western Power via email on networkauthoritycard@westernpower.com.au or by phoning 9326 6656. Unless you are changing from Contractor to Western Power employee (or visa versa) you will retain your current Network Authority Card, but you must notify Western Power.

Q11: How can I tell when I am due for training?

A: Duty of care requires the individual, supervisor and company to ensure the individual remains compliant by monitoring authorisation and licence expiry dates and ensuring that refresher training is attended as and when required.

Q12: How can I tell if my authorisations and licences are current?

A: Individuals can enquire by phoning the telephone number 9326 6656 or via email on networkauthoritycard@westernpower.com.au

Q13: How can I tell what authorisations I have?

A: individuals can enquire by phoning the telephone number 9326 6656 or via email on networkauthoritycard@westernpower.com.au

Q14: What happens if my authorisation or licence expires and I need retraining but have to wait because the courses at PTS are fully booked?

A: In this circumstance, an email request for an extension to your authorisation will need to be submitted to networkauthoritycard@westernpower.com.au prior to your authorisation expiry date.

Q15: Who should I contact at Western Power when I need to add authorisations or licences to my Network Authority Card?

A: Copies of certificates or licences should be forwarded to Western Power via email to networkauthoritycard@westernpower.com.au or by post / delivery to the Authorisations Officer at Western Power, Level 1 132 Murray Street, Perth.

If you are unsure of a course or training provider being recognised by Western Power please contact the Authorisations Officer on 9326 6656.