

What is the Disability Access and Inclusion Plan?

Western Power's [Disability Access and Inclusion Plan](#) (DAIP) explains how it will provide all members of the community with equal access to its

1. Services
2. Events
3. Buildings and facilities
4. Information
5. Complaint mechanisms and
6. Consultations

Why does Western Power have a DAIP?

People with disabilities, their families and carers have the same rights as other community members to access Western Power services and information. These rights are enshrined in both State and Commonwealth legislation (Disability Services Act 1993) that requires Western Power to develop, implement and report on its own DAIP.

How does the DAIP affect Western Power contractors?

Contractors providing services to the public on Western Power's behalf are required to provide them in a manner consistent with the DAIP. Contractors are required to submit a [one-page report](#) to their Western Power contract officer at the end of their contract, or by 30 May each year (whichever is sooner). The report indicates which DAIP outcomes they have progressed and provides a brief summary of activities undertaken.

How can I provide accessible services for people with disabilities?

Making contracted services accessible need not be expensive or complex. The focus is upon broadly supporting the six outcomes rather than implementing every strategy outlined in the DAIP. It may be as simple as providing information in alternative formats on request - such as large print, electronic (email) or audio format. Practical examples related to each outcome area are available in the Disability Service Commission's [A Guide to Disability Access and Inclusion Plans \(DAIPs\) for State Government contractors](#).

Who should I contact for more information?

Either your Western Power contract officer or Western Power's DAIP Coordinator can assist you with DAIP-related queries:

Phone: 13 10 87 (Please ask for the DAIP Coordinator)

TTY: 1800 13 13 51

TIS: 13 14 50

Fax: (08) 9326 7931

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