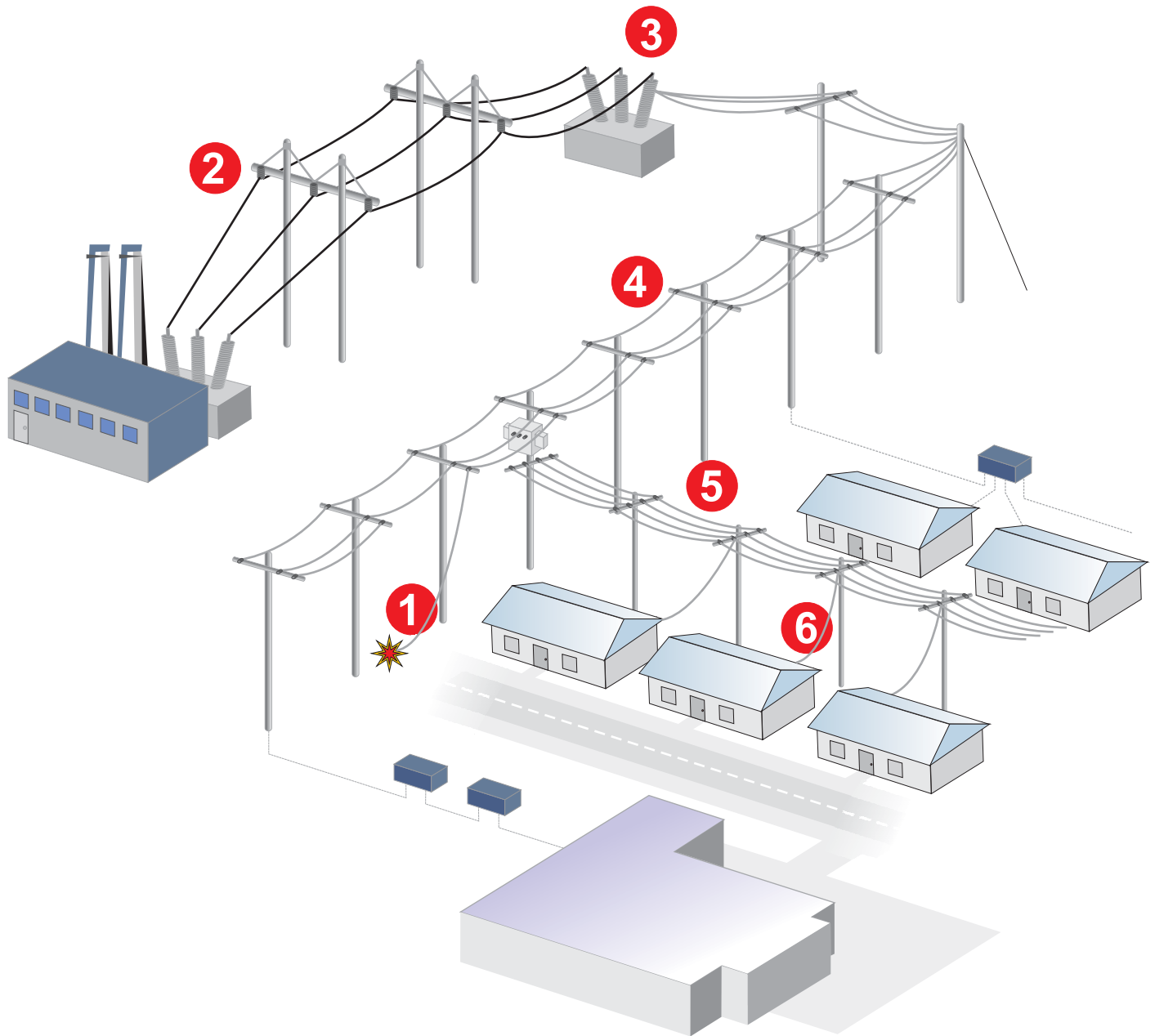


"How We Prioritise Power Restoration"



Legend:

1. Situations hazardous to public safety - this includes fallen or arcing wires and supplies to critical facilities such as hospitals.
2. High-voltage transmission lines that ultimately supplying hundreds of thousands of customers.
3. Substation sites that distribute power to tens of thousands of customers.
4. Distribution lines supplying thousands or hundreds of customers.
5. Localised lines supplying clusters of homes or businesses.
6. Service leads to individual customers.

Note: Line implies either overhead conductor or underground cable.